

# CRSPSIFT VERSION 4.3.21 RELEASE NOTES

MAY 2021 UPDATE

## NOTES ABOUT THIS RELEASE:

CRSPSift Version 4.3.21 is a maintenance upgrade and is not mandatory to subscribers who have a version of Sift that is currently supported. The primary change to this release is the removal of Flash. As a result, instructional videos on the home page and file previews on the Layout tab of TSQuery are removed.

This release also updates web links for help files and incorporates a few cosmetic changes. Functionality for all query types remains unchanged.

**For optimal performance, uninstall prior versions of Professional and Enterprise before installing CRSPSift 4.3.21.**

- Two different versions of Enterprise servers cannot coexist on the same server.
- Multiple Professional versions will conflict and not function correctly.

To Uninstall, use Add or Remove Programs, accessible from your Start Menu > Control Panel > Add or Remove Programs.

## INSTALLATION

Enterprise and Professional versions of CRSPSift 4.3.21 available for download through CRSP's IPSwitch MoveIT account at <https://crsp.moveitcould.com>. User and Administrator guides and detailed information about Sift can be found on the CRSP website at: <http://www.crsp.org/products/crsp sift-0>

## CRSPSIFT VERSION SUPPORT SCHEDULE

- CRSPSift Version 4.3.13 is no longer available for download and has no planned expiration.
- CRSPSift Version 4.3.21 has no planned expiration.

## WINDOWS SUPPORT FOR CRSPSIFT

CRSPSift 4.3.21 is fully supported on Windows 10. Servers supported for use with the Enterprise Edition of CRSPSift include Server 2016 and Server 2019.

CRSPSift requires at least .NET Framework, Version 4.8. Windows 10 systems will have this already installed. Check to confirm that it is turned on by checking Windows features through the Control Panel. Upon completion of the download and installation of .NET Framework, Sift install will restart.

## SUPPORT:

Contact CRSP Client Services for assistance at: [support@crsp.org](mailto:support@crsp.org) or call 312-263-6400, Option 2.

